

Municipality of

MONFLANQUIN

MUNICIPAL BULLETIN No. 43

UN VILLAGE, UNE COMMUNE, UNE HISTOIRE

Yannis Rentos
PHOTOGRAPHY

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JANUARY 2026

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TOWN HALL HOURS

The town hall is open to the public:

- Monday, Tuesday, Wednesday, Thursday, Friday: 8:30 a.m. - 12:00 p.m. / 1:30 p.m. - 5:00 p.m.

• SATURDAY:

9am - 12pm

Your elected representatives will meet with you:

- The Mayor and the Deputy Mayors will receive you by appointment at the town hall.

Place des Arcades - 47150 Monflanquin
05 53 36 40 05

mairie@monflanquin.fr
www.monflanquin.fr

In short



Monflanquin © Giannis Kontos Photography (Photographer of Siphnos)



Info

In short

Information and activities can be found at:

- www.monflanquin.fr
- the CITY ALL app
- the illuminated signs

THIS BULLETIN RECORDS THE NEW YEAR'S GREETINGS CEREMONY OF JANUARY 8, 2026 WITH THE STATEMENTS FROM VARIOUS ELECTED OFFICIALS

In attendance were the Member of Parliament, the Departmental Councillors, the President of the Community of Municipalities, the Mayors and Municipal Elected Officials, the Firefighters and Gendarmes in their ranks and functions, and the Presidents of Associations.

First trip of the new director of SDIS 47, Colonel HIERHOLTZ.

Statements by the Mayor.

Good evening everyone, thank you for being here.

First of all, my best wishes to you and your families and a thought for those who, for various reasons, could not be here this evening.

The evening will begin with music from the OAE (Orchestre A l'École) of Monflanquin, featuring Virginie KONIECZNY's CM2 class. As a reminder, the OAE's patron is Ibrahim MAALOUF. The children are accompanied by their teacher and the instructors from the community music school.

Thank you for encouraging them with your applause.



Orchestra at School © D. WHITWORTH

My best wishes again and all my thanks to the volunteers of all the Monflanquin associations, whether cultural, sporting or leisure-related, their importance to the attractiveness of the town, its visibility, our quality of life and social ties is beyond question.

Special mention goes to ACAM, the association of traders and artisans of Monflanquin, which has revitalized our St André 2025. I take this opportunity to invite everyone more than ever in 2026 to consume local, again and again, and to support our local artisans as much as possible.

At the Congress of Mayors of France in November 2025, the publication of the health and social barometer revealed a rather bleak picture. Compared to previous editions, indicators of social and territorial inequalities are at best stabilizing, but more often than not, worsening. Therefore, in these troubled and difficult times for some, I would like to express my sincere gratitude and thank those involved in associations such as Secours Populaire, Restos du Cœur, Espace de Vie Social, and ADMR (Home Help in Rural Areas) for their unwavering commitment. As president of the CCAS (Municipal Social Action Center) of Monflanquin, I know the importance of their dedication to many families and isolated or impoverished individuals.

Our France Services center in Cancon continues to operate smoothly, as does our digital space, which is providing information and assistance to an ever-increasing number of people. See page 12.

New features and continuity

Work at the cemetery continues. The reclamation of graves in common ground has resumed, and I thank Marie CANCÉ again for the monumental work she is doing.

New features for the end of 2025 in the sports field include the city stadium which is open to families and children, and also the lighting of the rugby pitches.

The renovation work on the gymnasium will begin in 2026 – a major project!

To return to the field of health:

We've had a new doctor for six months now, and I thank him for setting up his practice. A significant development between the end-of-year holidays is that the Monflanquin Multidisciplinary Health Center (MSP), like the one in Castillonnes, is now officially listed as a France Santé center, which I hope will make it even more attractive to doctors. I submitted our application in conjunction with the local council. This complements our municipal decision to provide furnished apartments in Monflanquin for locum doctors, interns, and junior doctors.

Also new, we are working and making progress on the installation of an area dedicated to motorhomes on the sports field and, supported by L'ACAV, L'Association Concerts Au Village, a new cultural space dedicated to music will be created in place of the old fire station.



Monflanquin © Antoine DOMINIQUE

These are my last wishes as mayor and I wanted to wait until this evening and be in front of you to "officially" make this decision.

Just a few more words to thank you for having trusted me and us since 2014. For me, it has been a wonderful gift.

Being mayor requires a lot, a lot of energy and investment, and even more so being mayor of Monflanquin, the most beautiful and richest commune there is, rich in the figurative sense, as you will have understood...

It's been an incredible mandate where every day is a new adventure. I've experienced some very intense moments, being very close to the events in everyone's lives, but also because efforts have paid off, projects are coming to fruition, and concrete achievements have been completed.

The municipalities have general jurisdiction, so I would have also learned a lot in all areas, whether technical or relational.

Continued on the next page

I thank all the people who accompanied, helped and supported me, agents and elected officials of the municipality and other levels and services.

While Monflanquin is well known for its tourist appeal, which we have continued to develop, with its 63 km² area, it is a quintessentially rural and agricultural commune. Agriculture there, as elsewhere, is undergoing significant change.

We have always championed a rural life that is supportive, safe, and open to the world.

Since 2014, we have upheld certain values, and I sincerely hope that they will continue to be upheld and defended by the next team, namely:

- the general interest and a sense of community,
- solidarity and concern for others,
- the attractiveness and visibility of the municipality, which goes hand in hand with the protection and enhancement of our heritage, whatever it may be.

Two indicators tell us that we have been and are on the right track:

- the positive balance of new commercial and craft establishments since 2014
- the number of new residents who settle in Monflanquin every year.

THANK YOU!

Nathalie FOUNAUD-VEYSSET
Mayor of MONFLANQUIN



The arbor

Shared housing and family accommodations:
building, green space and public garden



32 rue de
l'Union



City stadium © L. DAROT

Inaugurated on Saint Andrew's Day, the **City Stadium** is a place for sports and leisure activities. Even though some finishing touches remain to be completed (painting the ground and marking the lanes like an athletics track), this facility is already proving popular with families.

Dedicated to the practice of recreational sports (football, basketball, volleyball...), this facility represents an investment of € 82,000, financed to the tune of approximately 22% by the National Sports Agency (ANS).

In an effort to save energy and improve the daily operations of clubs, the municipality has replaced the lighting on sports facilities with **LED installations**. The **main football pitch** is now equipped, and a **remote control system** will soon be installed to facilitate lighting management.

On the rugby side, the **training ground** also benefited from this new system, while the **main pitch** was equipped with **four masts and LED lighting conforming to the standards of Fédérale 1**.

These improvements allowed for the organization of the **first night matches**. On November 22, 2025, the **4 Cantons BHAP** team won in Regional 2 against Mézin.

(30-27). On Saint Andrew's Day, the lighting also allowed to host the Federal 1 match against Lourdes in better conditions, with another victory for the 4 Cantons.

These works, costing approximately € 200,000, were financed thanks to support from the **CCBHP** (€40,000) and the **TE 47 Syndicate** (€85,000). The remaining cost to the municipality, less than € 75,000, is spread over 5 years.



Rugby field
lighting



Coulon Gymnasium

COMMUNE DE
MONFLANQUIN
RENDU DU 16 DÉCEMBRE 2025
RÉNOVATION DU GYMNASIUM

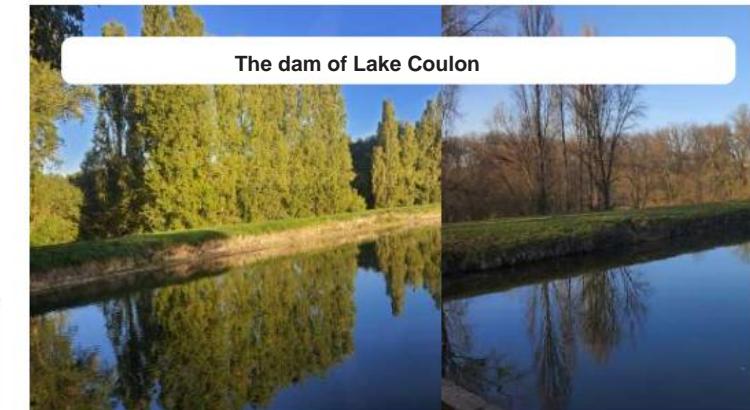
Following the report from LGI (Lot-et-Garonne Ingénierie), the municipal council voted on December 18th to approve a **financing plan of €802,000** for the **energy renovation of the gymnasium**. (insulation and heating) and its rehabilitation with a **multi-sports floor** and **new changing rooms**.

This project is 50% funded by the Department's Gymnasium Plan, supplemented by a grant from the CCBHP of €150,000 and municipal self-financing of € 160,000.

Laurent DAROT



Court of the
City hall
Public toilets

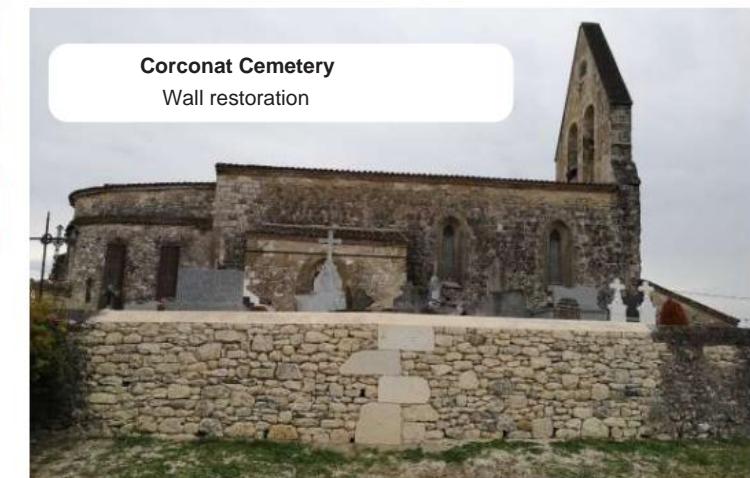


The dam of Lake Coulon

The prefectoral authorities and the DDT (Departmental Directorate of Territories) have asked us, in the context of the classification of Lake Coulon, to bring ourselves into compliance with the regulations for lakes.

Initially, we had to cut down 31 poplar trees at the base of the dike before December 31, 2025. Next, we will need to reinforce the dike's facing. Finally, work will be carried out on the spillway to protect against potential flooding risks.

Henri CORBEL



Corconat Cemetery
Wall restoration

The town of Monflanquin has **8 cemeteries**, true witnesses to our local history. Significant work has been carried out in recent years: **updating the maps, cataloguing approximately 1,000 graves** and updating the concession records, with the invaluable help of the residents.

The work undertaken since 2022 will eventually **free up nearly 200 burial plots**, thus avoiding the creation of a new cemetery, a solution that would be far more expensive. A resolution passed by the town council also authorizes the **sale of second-hand gravestones at reduced prices**, contributing to the preservation of funerary heritage.

Cemeteries remain **places of reflection and remembrance**, receiving continuous attention from the commune.

Marie CANCE



Municipal swimming pool
Installation of wooden panels around the perimeter



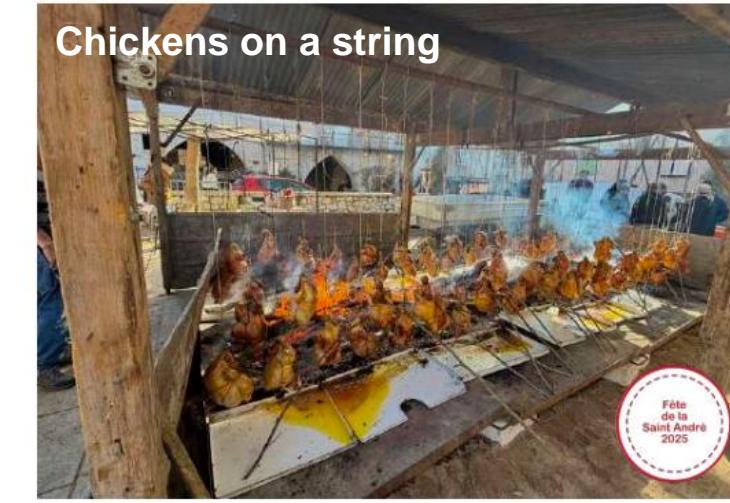
RETROSPECTIVE IN PICTURES

Monflanquin,
a fortified town
of all the arts...



PHOTOS ©
D. WHITWORTH, A. DOMINIQUE for CONCERTS AU VILLAGE,
E. MANDERLIER, L. DAROT, Town Hall

Monflanquin, a festive, family-friendly
and gourmet fortified town



Monflanquin, a bastide town that has
stood the test of time and is open
to the world





Central kitchen: new equipment

The school restaurant is approved as a **central kitchen**, which allows the export of meals to the services of the community of municipalities (leisure centers and crèche).

New: for several months now, meals have also been provided at the school and daycare in Salles.

Work and equipment purchases were carried out to increase production capacity. These investments benefited from subsidies from the CAF and the MSA.

A new organization

Since the start of the school year in September, two catering services have been put in place for elementary school students, allowing for more peaceful mealtimes for both children and staff.

An alternator from the 4 BHAP cantons also intervenes at lunchtime to accompany the children, in the courtyard and now indoors, thanks to the provision of a space dedicated to quiet games (under supervision).

The finances of the municipality

A few words about the municipality's finances

For 2025, the municipality's operating budget amounts to **€3,230,236** and investment expenditures to **€ 460,580**. Self-financing exceeds 70 %, which corresponds to the average annual investment observed since 2014.

It should be noted that, over the **12 years of the mandate**, the overall debt of the municipality has decreased from **€2,312,090** to **€1,437,529**, the result of rigorous management of which the municipality can be proud.

Furthermore, relations between the municipality and the **Communauté de Communes des Bastides en Haut Agenais Périgord (CCBHP)** have improved, allowing for the implementation of **key joint projects**. This is particularly true of the **wood-fired heating network** installed beneath the village hall, which supplies heat to the community's offices, the community daycare center, and eventually, the Tonnelle building.

The CCBHP also contributed €40,000 to the financing of the **lighting for the football and rugby stadiums in 2025**, and will support the **renovation of the Monflanquin gymnasium in 2026** with **€ 150,000**.

Auguste FLORIO



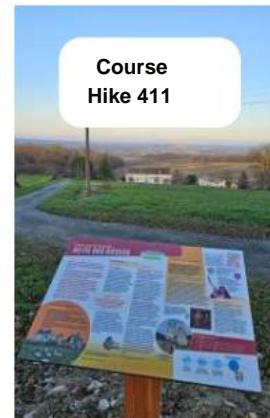
Upcoming installations

Opening of a **LABORDE** funeral agency, ZAC de Piquemil, at 24 rue de Camp Segat.
Contact: 05 53 70 29 53

At the same address, we will find **IL ÉTAIT UNE FLEUR**. Opening scheduled for the end of January.
Contact: 05 53 40 14 49

The **BEAUTY DREAM** dog grooming salon will open its doors on February 14th at 59 Avenue de la Libération, in the former florist's shop.

Contact: 07 44 18 98 27



As part of the **PDESI** (Departmental Plan for Spaces, Sites and Routes), the **Departmental Council** has classified several paths in Lot-et-Garonne, including the **Rando 411 route**.

for the municipality of **Monflanquin**.

This classification allows for the implementation of **various improvements**, such as **information panels** and **access improvements**, in order to enhance the natural heritage and offer greater comfort to hikers.

Laurent DAROT

FROM THE ASSOCIATIONS' SIDE

Cyclo 4 in the spotlight

The 4 Cantons BHAP also stand out for amateur cycling, with Dylan VALADE as an emblematic figure. A member of Team Cyclo 4 since 2018, this 37-year-old rider, competing in the UFOLEP 1st category and FFC Open 3, boasts a remarkable record, particularly in cyclo-cross. He has a total of 56 victories and 36 podium finishes, was the UFOLEP national champion in 2024, a multiple regional and departmental champion, and the FFC Master 1 French vice-champion in 2024. On November 30, 2025, he also achieved a brilliant 9th place at the UCI Master 1 World Championships in Italy.

On the road, Dylan Valade boasts 10 victories, several titles, and top rankings, notably as best climber and best sprinter in national races. Loyal to Cyclo 4 Haut Agenais despite numerous offers, he remains a reliable figure in amateur cycling and promises further impressive performances in the future.



Sport

AGENDA ENTERTAINMENT

Saturday, January 24
Presentation of the 450th anniversary of Janouille's birth, starting at 6 p.m. in the Aquitaine room.
Information and reservations / Friends of Janouille: 06 30 17 39 27 and lesamisdejanouille@gmail.com.

Saturday 24th and Sunday 25th January:
Family Weekend, from 10am to 5pm at the Daniel SOULAGE community hall. Family services village, meetings with professionals, parenting workshops, discussion area, performance lecture "No Arms, No Chocolate," children's activities. Food available on site.

Information and reservations / La Famille Ça Grandit : 06 81 91 88 05.

From Friday, January 30th to Friday, February 27th, the Catachtones exhibition by Alice CROZERY will be on display at Pollen.
Monday to Friday, 9am to 12pm and 2pm to 5pm.
Opening reception on Friday, January 30th from 6:30pm.
Info / Pollen: 05 53 36 54 37.

Friday, February 6
Cinema, starting at 8:30 p.m. at the Consuls' Hall.

Sunday, March 1st,
Broc'Musique, from 9am to 5pm at the Daniel SOULAGE community hall.
Free entry.
Information and reservations / Passion Musique: 06 37 67 08 01 and passionmusique47@gmail.com.

Friday, March 6
Cinema, starting at 8:30 p.m. at the Consuls' Hall.

Monday, March 9
Guitar-Mamies workshops, from 9am to 5pm in the Consuls' Hall. Food available on site.
Reservations can be made by calling 06 40 50 66 11: Lena / 07 82 80 22 77: Louise / Association Concerts Au Village.

Friday, March 6
Cinema, starting at 8:30 p.m. at the Consuls' Hall.

From Friday 10th to Sunday 12th April
European Artistic Crafts Days 2026, themed "Heart at Work". Exhibition in the Aquitaine room; discovery of artistic crafts in the parish hall. Program to be announced.



Information: 05 53 36 40 05 / Monflanquin Town Hall.

Friday, May 8
Cinema, starting at 8:30 p.m. at the Consuls' Hall.

Sunday, May 10
Horse races, starting at 2pm at the Coulon racecourse.

Friday, June 5th
Cinema, starting at 8:30 p.m. at the Consuls' Hall.

Saturday 13th and Sunday 14th June
Arts and Heritage Festival



THE MOBILE APP FROM YOUR TOWN

The Monflanquin town hall keeps you informed in real time on your smartphone: news, events, roadworks

CCBHP ENVIRONMENTAL DEPARTMENT



The fee for 2026

Waste management: a controlled 2026 pricing structure thanks to your sorting efforts

Faced with the structural increase in waste treatment costs, the Communauté de Communes des Bastides en Haut Agenais Périgord (CCBHP) maintains a responsible trajectory.

This year, the Valorizon waste management association has announced an increase in its expenses and is requesting an additional €100,000 contribution from the CCBHP (Communauté de Communes du Haut-Béarn Agglomération). Despite instances of littering, the majority of users still practice good recycling, significantly limiting the financial impact on the community.

Thanks to these efforts, the waste collection fee will increase by only 2.11%, or less than €5 per household per year (€214.22 in 2025 to €218.75 in 2026). However, continued rigorous sorting remains essential to sustainably control waste treatment costs.

Two levers for action: quality of sorting and civic responsibility

To continue controlling our bills, there is still room for improvement. The CCBHP reiterates two crucial points:

1. Stop putting black bags in the recycling bins: Household waste bags or black bags full of recyclable packaging placed in the yellow bin are the primary culprits. Black bags are neither opened nor analyzed because the bag opener at the beginning of the line cannot identify them with optical detection and cannot open them, unlike transparent bags, which are more robust. As a result, the entire contents are automatically rejected, and your recycling, even if done correctly at home, cannot be processed.

Use only transparent bags or deposit your packaging loose.

2. Combating incivilities: illegal dumping at the foot of the columns and gross sorting errors (non-recyclable items thrown into packaging containers) generate very high cleaning and treatment costs which weigh on everyone's budget.

The area has four waste collection centers accessible to everyone. They allow for the collection of waste at no extra cost:

ÿ textiles (relay points);

ÿ electrical and electronic waste;

ÿ hazardous waste (paints, solvents, etc.);

ÿ etc ...

The CCBHP supports you in reducing your waste

In 2026, the community of municipalities is renewing its financial support schemes to help you reduce your waste volumes at the source:

ÿ Sustainable hygiene: assistance with the purchase of washable nappies and sustainable sanitary protection.

ÿ Green waste: support for the purchase, rental or provision of shredders, as well as for equipment such as lawnmowers or "mulching" kits.

Need information? The complete price list and details of available subsidies are available on the CCBHP website. Environmental services staff are also available to answer any questions you may have about recycling guidelines.

FROM THE SCHOOLS' PERSPECTIVE

Preschool: Decorations for toddlers illuminate the reception area of the town hall

Once again this year, the children of the nursery school, accompanied by their teachers and teaching assistants, have created magnificent decorations that beautify the town hall reception area. From the moment they enter, visitors and residents can admire these creations full of color, charm, and imagination.



For several weeks, the students enthusiastically painted, cut, glued, and assembled. Guided by their teachers and supported daily by the teaching assistants, they brought to life small works of art that reflected their creativity and their joy in participating in a collective project.

Displaying these decorations in the town hall highlights the work done at the school and strengthens the bond between the youngest residents and the community. A wonderful way to celebrate their energy and talent!

A huge congratulations to everyone for this superb project that brightens up our town hall!

Anne-Laure GREBERT-DOUBLEIN

MUNICIPAL LABEL OF HOUSES AND GARDENS FLOURISHED 2025

Awards ceremony for the floral display competition

On the occasion of this new Saint Andrew's Day, the town hall rewarded the people of Monflanquin for their efforts in beautifying our town and village with flowers.

This year, the winners received a HELLEBORE or traditional "Christmas rose".

Thanks also to everyone, even if they were not rewarded, who bring a touch of colour or greenery for the greatest pleasure of everyone.

Thank you for the presence at this Saint Andrew 2025 of the Member of Parliament, the President of the Departmental Council, the departmental councillors, the Mayor of Cancon and the Mayor of Penne d'Agenais.



Presentation of the prizes for the floral display competition © D. WHITWORTH

OPERATION
A CHILD, A TREE

A child, a tree

This year, 5 trees were planted in the Coulon plain.

Adan, Hélio, Jules, Madison, and Nolan are the godparents. Parents, grandparents, brothers, and sisters planted them with enthusiasm. As every year, it was a sweet and convivial moment.

And since the start of this initiative three years ago, 30 trees have been planted... A small forest to come, with all its benefits...

Marie CANCÉ



© M. CANCÉ

THE OPPOSITION'S STATEMENT

Dear residents of Monflanquin,

We send you all our best wishes for health, success and happiness in this new year 2026!!

Take good care of yourself and we wish you all the best!

Yours sincerely,

Laurence MARQUIS, Lisanne DE JONGE, Éric SARRAZI, Philippe FURLAN.

Laurence MARQUIS mairie.lm@monflanquin.fr

Lisanne DE JONGE mairie.ldj@monflanquin.fr

Éric SARRAZI mairie.es@monflanquin.fr

Philippe FURLAN mairie.pf2@monflanquin.fr

CEMETERY INFORMATION
DE MONFLANQUIN

PROCEDURE for the REMOVAL OF GRAVES known as COMMON GROUND

As you have likely seen in the old Monflanquin cemetery, work to restore graves in common ground began on December 15th. We thank you for your understanding regarding any inconvenience this may cause.



Extensive work has been carried out on approximately forty graves. Many neglected monuments have been removed. Others, including some headstones and crosses, have been preserved and maintained. This work will gradually restore dignity to this site, which deserves our utmost respect. It will also free up plots that may be offered for future use.

Improvements will also be considered in conjunction with the city's green spaces department.

PROCEDURE FOR THE RESUMPTION OF CONCESSIONS IN THEIR OWN CONDITION OF ABANDONMENT

The procedure for reclaiming 84 abandoned concessions was closed and formalized at the municipal council meeting of December 18, 2025.

Initially, 87 concessions were involved, but the regulatory posting allowed 3 families to come forward.

The redevelopment work, following this decision, is expected to take four to five years. The first phase will begin at the start of 2026: certain concessions will be redeveloped and will thus be able to meet the needs of the residents.



Furthermore, during the same municipal council meeting, a resolution was adopted concerning the sale and prices of second-hand funerary monuments.

RENOVATION OF THE OLD COLUMBARIUM

Renovation work has been carried out on the former columbarium. This work, which mainly involved repainting the building, was performed by municipal technical services staff.

Contact Marie CANCÉ: cimetieres@monflanquin.fr / 05 53 36 40 05



Cemetery photos © M. CANCÉ

COMMUNITY GARDEN

Consultation meeting for the creation of a community garden.
Descaratz Town Hall and Living Space.
Daniel SOULAGE community hall, Saturday, February 7, 2026 at 3 p.m.

CIVIL STATUS
2025

BIRTHS

HAKIKI Inès, Solange on December 8th

WEDDINGS

LABAU Olivier, Jean and DEMARS Sabrina on October 24

DEATHS AND DEATH RECORDS

ROSIER Monique widow FORÉ (1948) on October 2nd
RODES Yvan (1938) on October 5th
MOZES Claude (1933) on October 16

LOISON Jeannine, Aimée widow FONTANEL (1929) on October 17

HUCHET Micheline, Gisèle widow LEVIEL (1940) on October 24

QUANTIN Alain, Jean, Robert (1963) on October 25
DOIDGE Irving (1939) November 6
LAGARDE Marie-Thérèse widow CAMINADE (1931) November 8

PALAZY Christiane, Céline (1936) November 10
SCHMUTZ Simon, Jacques (1929) on December 17
THIERY Marie-Thérèse widow HOUILLON (1929) on December 18

LANDEL Marie, Anne widow ROUL (1943) on December 21
EVARD Roland, Léon, Joseph, Louis (1933) on December 21
COUDERC Jeannot (1930) on December 25th
Edwige DIEUMEGARD (1941) on December 28

IDENTITY CARDS PASSPORTS DIGITAL IDENTITY

Renewal or issuance of your identity cards and passports.

How to proceed?

1. Complete a pre-application online for a passport or national identity card, <https://passeport.ants.gouv.fr/demarches-en-ligne>.
2. Make an appointment at the town hall online to present your pre-application number and supporting documents.

Certified digital identity

The certified "France identity" digital identity allows access to many online services that require a high level of guarantee, comparable to in-person verification.

How to proceed?

1. Submit a request on the France Identity application.
2. Go to the town hall with your identity document.
3. An officer verifies your identity by comparing your fingerprints with those contained in your document.
4. Your digital identity is certified and you can access new online services.

WARNING: To obtain this certification you must have either an iOS phone (>16) or an Android phone with a system higher than 10.

Need help completing your online procedures? Contact our France Services agents in the town of Monflanquin at 05 53 36 60 70.

MUNICIPAL ELECTIONS 2026

On March 15 and 22, 2026, elections for municipal and community councillors will be held.

Deadlines for registering on the electoral lists:

- ÿ Online registration closes February 4, 2026
- ÿ Until February 6, 2026, in paper format at the town hall

Register or find your polling station at www.elections.interieur.gouv.fr

FRANCE SERVICES

Monflanquin Office

ÿ Opening from Tuesday, February 24th at 12 rue des Arcades

05 53 36 60 70

france-services@monflanquin.fr

Office hours

Tuesday / Thursday / Friday
from 9am to 12pm and from 2pm to 5pm

Cancon Office

Town Hall - 1 Avenue du Quercy
05 53 36 60 70

france-services@monflanquin.fr

Office hours

Monday 9am to 12pm / Wednesday 2pm to 5pm

DIGITAL SPACE & COWORKING

ÿ Opening from Monday, February 23rd at 12 rue des Arcades

05 54 01 02 15

espacenumerique@monflanquin.fr

The missions of the digital space

- High-speed internet access for all
- Training Courses and Workshops
- Personalized assistance
- Collaborative projects and innovations



FRANCE SERVICES: in 2025, more than 3899 support sessions.

Regular office hours with local partners such as the **MSA** and the **Fumel CMS**,

CPAM (French Health Insurance Fund), Infos Droits (Rights Information), Justice Mediator...

DIGITAL SPACE: Since March 2023, the **digital advisor** has conducted more than 1680 individual support sessions and 137 participations in 38 workshops on various topics concerning computers or smartphones.

